Overview of Worcestershire CAMHS and Emotional Wellbeing

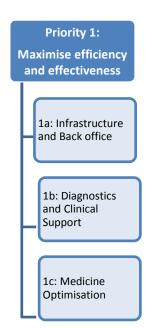
Sue Harris, Director of Strategy (WHCT) and STP Comms and Engagement Lead

Sally-Anne Osborne, Service Delivery Unit Lead (WHCT)
Stephanie Andrews, CAMHS Service Manager (WHCT)

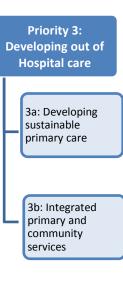
Philippa Coleman, Lead Commissioner – Early Health (WCC)



Priorities and Programme











CAMHS and Emotional Wellbeing history

- Child & Family Service Psychiatric Consultant Led service – 2005
- Started to involve wider disciplines working with 'worries and muddles' seeing children as a part of a system
- 2002 Health Of the Nation 4 tiered model of mental health care for CYP



Current Context

Future in Mind - transforming child and adolescent mental health services

- Tackling the problems to create a system that brings together the potential
 of the web, schools, social care, the NHS, the voluntary sector, parents and
 of course children and young people.
- Promoting resilience, prevention and early intervention
- Improving access to effective support
- Care for the most vulnerable
- Accountability and transparency
- Developing the workforce

Transforming Children and Young People's Mental Health Green Paper

- Senior leads in schools and mental health support teams
- Improved access
- Evidence base

Significant Investment - new pathways and ways of working



Emotional Wellbeing, Mental Health and Eating Disorder Pathway for Professionals

CAMHS CAST - Consultation, advice, support and training - offers advice to all **professionals** working with children and young people - to find your local CAST worker: www.hacw.nhs.uk/our-services/childrens-community-health-services/camhs/cast

Eating disorders:

Worker thinks that the child or young person may be suffering from an eating disorder or is at risk of developing an eating disorder.

Mental health needs:

Worker thinks that the child or young person is suffering from a significant mental health need preventing them functioning within the norms of their age. These may be persistent and of a moderate to severe nature, causing significant difficulties with their relationships.

Emotional wellbeing needs:

Worker thinks that child or young person has emotional wellbeing needs. These will be starting to cause difficulties with their school work, friendships or family relationships. Needs cannot be met solely within universal services.

What should you do?

Complete a CAMHS referral form (GPs should complete the eating disorders section including height, weight and relevant tests that have been undertaken). At CAMHS SPA the referral will be passed to the new CEDS-CYP (Community Eating disorder service for children and young people) team. The referral will be triaged within 1 day and contact made according to level of need. **Contact SPA: 01905 768300**

What should you do?

Complete CAHMS referral form

Speak to CAMHS Single Point of Access (CAMHS-SPA) regarding referral if necessary:

www.hacw.nhs.uk/camhs Tel: 01905 768 300

If out of hours follow Worcestershire's Children and Young People's Urgent Mental Health Care Pathway: worcestershirecs.proceduresonline.com/pdfs/mental_heath_pathway.pdf

What should you do?

Discuss **Reach 4 Wellbeing** service with child/young person and/or parent/carer: this service offers face to face group work or individual support for 5-19 year olds with low level anxiety or depression. Make a referral, or suggest self-referral.

Discuss **Kooth** with child/young person and/or parent/carer and give them contact details for self referral.

Discuss **Worcestershire Healthy Minds**, which supports people, aged 16 and over, who are experiencing problems such as stress, anxiety, low mood and depression.

Suicide risk?

Follow WSCB guidance
'What to do if you believe a
child or young person is at risk of
suicide'

westmidlands.procedures.org. uk/local-content/ykjN/ suicide-prevention

Reach 4 Wellbeing (R4W)

NHS service for face to face emotional wellbeing support: www.hacw.nhs.uk/starting-well/ reach4wellbeing

Kooth.com

Self-referral for on-line emotional wellbeing support and counselling: www.kooth.com

Worcestershire Healthy Minds

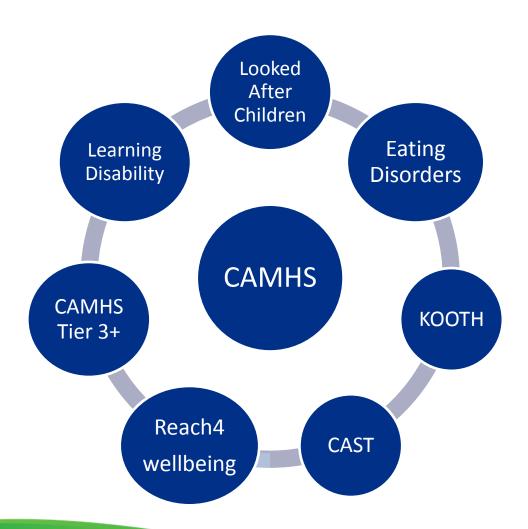
Self or professional referral, referral form on healthy minds website: www.hacw.nhs.uk/our-services/ healthy-minds

Safeguarding concern or other support needed:

If you are worried a child is in immediate danger contact the Police on 999. If you are concerned a child or young person may be in need of protection or safeguarding complete a cause for concern form. www.worcestershire.gov.uk/info/20383/are_you_a_professional_worried_about_a_child

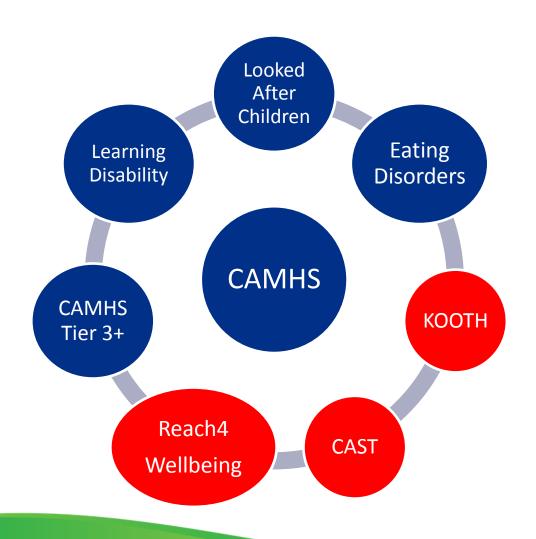
Out of office hours (5:00pm to 8:30 am weekdays and all day weekends/bank holidays) contact the Emergency Duty Team (EDT) on 01905 768020

CAMHS and Emotional Wellbeing





Emotional Wellbeing





UK and County Statistics

• Worcester Warriors Stadium has a capacity of 12,024.... So the stadium would need to be filled 24 times to represent every young person in the UK who suffers from anxiety.





Reach4Wellbeing

- Support 5-19 year olds experiencing emotional difficulties
- Specifically anxiety, low mood and self-harm
- Short-term group support programmes –evidence based
- Referrals: 752 received 495 accepted
- ➤ To date 302 CYP have been seen 40 groups have been run 264 CYP have been seen in groups 38 1-1 interventions undertaken
- Routine outcome measurements



Feedback

'It is great to go it is so good you get to meet new people' Aged 10

'It has been amazing they really helped me get over my fears' Aged 11

'I think the group has helped with my anxiety, I hope for success in the future' Aged 14

'The different way to deal with the situation' Aged 15

'Helping to understand I'm not on my own' Aged 15



Consultation, Advice, Support and Training

- > For school staff & other professionals
- Understand role in supporting the mental health of a child or young person
- > Advice on mental Health issues within schools
- > A visible presence schools, working with GPs
- Provide mental health specific advice and support to stakeholders.
- > Supporting partners to develop holistic plans
- Close working relationships with Tier 3 specialist CAMHS to ensure a seamless transition into treatment
- Support partners to understand the difference between mental health issues and neuro developmental issues and behavioural difficulties

KOOTH

- Provides online counselling and emotional well-being
- Online self help resources
- Chat online access to message counsellors
- Most heard through school
- Greatest access 13-16 year olds
- Getting help, self-help, anxiety and emotional aspects
- Out of hours greatest demand
- 91% would recommend this service to a friend

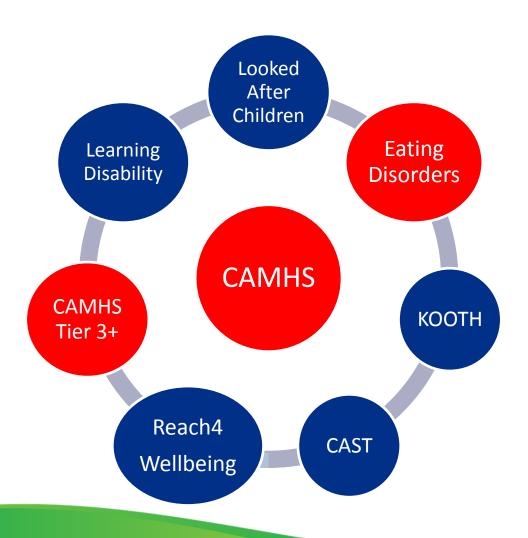
'Thank you so much, this helped a lot and was a really good first time on Kooth. thanks for your help'

'Thank you so much..... Thanks'

'Thanks a lot for all of the help'



CAMHS, Tier 3+ & Eating Disorders





CAMHS, Tier 3+ & Eating Disorders

0-18 year-olds with significant mental health needs

- -Depression
- -Mood disorders
- -Significant anxiety
- -Eating disorders

- -Post traumatic stress disorder (PTSD) DSM5
- -Obsessive Compulsive disorder (OCD)
- -Severe Deliberate Self harm
- -Psychosis



SPA (Single Point of Access)

Referrals

- GPs
- Schools
- Youth Workers
- Social Workers
- Paediatricians& otherhealth staff
- Specialist CYP hospitals

Triage

- CAMHS
 clinician for
 possible
 mental health
 illness
- May request more information
- Consistency

Possible outcomes:

Signpost to other provision

Accept for
Specialist CAMHS
assessment
Directed to
alternate CAMHS
pathway e.g.
Learning disability

Eating disorders



What is provided?

- Detailed assessment
- Signposting
- Evidence based interventions: Family therapy, psychotherapy, cognitive behavioural therapy (CBT), dialectic behaviour therapy (DBT)
- Consultation to professionals
- Under 5s' service
- Intensive support
- Assessment and support for admission and discharge to Tier 4 provision (in-patient)
- Eating Disorder pathway
- Effective transition from C&YP provision to adult pathways



Performance

- > 17/18 total referrals at 2502 are comparable to previous 3 years (source CAMHS SPA)
- ➤ 63% of all referrals accessed CAMHS assessment and planning
- ➤ Signposted to a range of pathways
- ➤ Significant increase in referrals from schools since November 2017



Performance

- ➤ National benchmarking average wait for 1st appointment = 8 weeks (non urgent)
- Worcestershire average is 7 weeks (non urgent)
- > 99.37% of people (non urgent) assessed within 18 weeks
- Urgent appointments same day/24 hours
- ➤ 15 young people waiting over 26 weeks for treatment (87.9% achieved)
- > Consistent improvement seen since March 18.
- > Eating Disorder referrals 100% seen within 4 weeks



Next Steps

- Demand management
 - Role of CAST to improve appropriateness of referrals
 - Reach4wellbeing anxiety management in community
 - Consistency in triaging at SPA
- Efficiency to increase access
 - Utilisation of appointments
 - "Letting go" conversations
 - Staff training and development
 - Recruitment
- > Improved systems
 - Waiting list management
 - Outpatient model launching November 2018
 - Transition

